

EuRA Conference: Terms and Conditions

Part 1 Delegates

a) Cancellations

Cancellations made 90 days in advance of an event will be subject to a 5% cancellation fee.

Cancellations made between 90 days and 30 days in advance of an event will be subject to a 10% cancellation fee.

For cancellations made 30 days or less in advance of an event will not be eligible for a refund. If you are unable to attend the event a substitute is welcome.

In the event of Force Majeure and an event being cancelled, an 80% credit will be offered against a future EuRA event.

Changes to an event programme sometimes happen and a refund cannot be given in these circumstances.

b) Data Privacy

All delegates acknowledge and understand that:

Unless EuRA are otherwise informed by you in writing, email addresses will be published on the delegate list for the event. Your photograph may be taken during the event and used by EuRA during and after the event. You have the right to request that EuRA remove an image of you should you so choose.

EuRA will distribute your name, email address, company address and the country in which you operate, to other delegates including those outside the EU, on the delegate list for the event and on the event App. You have the right to request that EuRA remove this information from the delegate list and from the App should you so choose. You can manage your personal profile on the event App at any time by logging into it.

EuRA may share your delegate details with essential event suppliers before an event (i.e. the caterers for dietary requirement requests, the hotel to check the EuRA discount has been applied correctly).

EuRA will hold the following data for events: delegate data for event attendance, training records for MIM certification and MIM assessment data.

c) Maximum Number of Delegates

Registration and attendance at the conference is subject to EuRA's rules on the maximum number of delegates per Member company, as notified to Members annually by EuRA in advance of the opening of conference bookings. Members who are designated EuRA "Senior Sponsors" are entitled to register one additional conference delegate.

d) Member conference rates

Member rates for conference registrations are only available to companies which are EuRA members at both their date of registration and the conference opening date.

Part 2 Sponsors

- If a sponsor needs to cancel their agreement it must be done in writing. Cancellations received before January 31st will be refunded minus a 10% administration fee. Cancellations received after January 31st will not be eligible for refund.
- Payment must be received within 30 days of the date of the EuRA invoice or by February 1st, whichever is the sooner.
- In the event of the Conference being cancelled for reasons outside of EuRA's control, a 100% credit against a future Conference will be given but regrettably a refund will not be possible.